

AEZ|ETM INSTRUMENT REPAIR SERVICES

Attached is an Instrument Service mailer for use with AEZ or ETM instrument services. To use this mailer:

1. Complete a copy of this form for instrument(s) to be repaired.
2. Please clean and sterilize instrument(s) before shipping to Ormco Instrument Service Center.
3. Place the form along with the instrument(s) in a box and seal it securely.
4. Mail to Ormco Instrument Service Center, per the address below.
5. Signature required shipment highly recommended.

Please indicate which of the following services are needed:

QUANTITY	SERVICE CODES	SERVICE	COST PER INSTRUMENT
	OMSHPCUTT	*Sharpen Cutter Blades	\$28.00 each
	OMSHPARP	Sharpen Carbide Tip (Adhesive Removing Pliers)	\$7.00 each
	OMSERROP	Re-Serrate Tips	\$20.00 each

*Joint Adjustment and Pliers Polishing included at no additional charge.

If inspection reveals that the instrument is not serviceable and is not covered by warranty, please select one of the following:

Return the non-serviceable instruments directly to me.

Contact me for further instructions.

Do not return the non-serviceable instruments to me; please recycle.

In-House services are generally completed within 16 working days upon receipt of your instruments. If the condition of the instrument warrants additional work/charges you will be notified if requested. Please contact Ormco's Instrument Service Department below if you have any questions regarding the status of your service order. In order to provide you with a fast turnaround, you may receive serviced instruments in two separate shipments. You will not, however, be responsible for extra shipment costs associated with this.

Ormco Instrument Service Center
1666 E. Touhy Ave., Suite A
Des Plaines, IL 60018

Telephone: 1-800-869-7324
Email: instruments@ormcoservice.com

All instruments serviced by Ormco Instrument Service Center are warranted to be free of workmanship defect for 90 days from date of delivery.

SERVICE FORM IS FOR THE FOLLOWING SKUS ONLY.
IF YOUR INSTRUMENT IS NOT ON THIS LIST, PLEASE CONTACT YOUR ORMCO SALES REPRESENTATIVE

800-0160	Crown & Band Contouring Pliers	803-0145	Force Module Separating Pliers
800-0228	V-Stop Plier	803-0149	Ligature Tying Pliers, Coon Style
800-0345	Bracket Removing Pliers, Straight	803-0204	Optical Pliers
800-0431	Lingual Bracket Removing Pliers	803-0210	Adhesive Removing Pliers
800-0804	Torquing Pliers with Key .016" / .018"	803-0327	Lingual Arch Forming Pliers
800-0805	Torquing Pliers with Key .018" / .022"	803-0405	Nance Plier
800-1000	15 Degree Micro Mini Ligature Cutter	803-0408	How Pliers, Straight
800-1001	Pin & Ligature Cutter	803-0410	Band Removing Pliers, Long
800-1010	Distal End Cutter	803-0412	Mini Three Jaw Pliers
800-1016	Universal Distal End Cutter w/hold	803-0413	Three Jaw Pliers
800-1017	Lng Handle Univ Distal End Cutter w/hold	803-0414	Bird Beak Pliers
800-1024	Micro Cutter	803-0415	Light Wire Bird Beak Pliers w/Groove
800-1200	Hard Wire Cutter 15 Degrees	803-0416	Light Wire Bird Beak Pliers
803-0104	Angulated Bracket Remover	803-0502	Micro Mini Pin & Ligature Cutter
803-0121	Tweed Loop Forming Pliers	803-0512	Long Handle Micro Mini Pin & Lig Cutter
803-0122	Hollow Chop Contouring Pliers	803-0601	Slim Weingart Pliers
803-0125	Arch Bending Pliers	803-1404	Omega Loop Forming Pliers

Dr. _____ Contact Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone Number: _____ Email: _____

CREDIT CARD SECTION (Visa or MasterCard only) *Note: We cannot bill your Ormco account, please provide credit card information on this form. If it is not provided, we cannot service your instrument(s) and it will be returned.

Name of Card Holder (if different from the Doctor's Name above) _____

Credit Card # _____ Exp. Date _____ CVV _____

Signature _____ Date _____